



Lean Six Sigma: International Standards and Global Guidelines, Second Edition

Terra Vanzant Stern PhD

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A hybrid methodology, Lean Six Sigma (LSS) is designed to accommodate global challenges and constraints by capitalizing on Six Sigma and Lean Thinking. LSS incorporates best practices from programs such as the International Organization for Standardization (ISO), Capability Maturity Model, and Total Quality Management.

International Lean Six Sigma practitioners must understand the dynamics of LSS, along with its cultural aspects and regulations. **Lean Six Sigma: International Standards and Global Guidelines, Second Edition** provides this understanding.

The book assumes that the overall goal of operational excellence is to ensure that organizational tasks and activities are being performed to the best of their process capabilities. It defines continuous improvement as activities that support and empower environments to make flexible decisions that lead to ongoing improvement and effectiveness. Coverage includes:

- New global LSS standards
- International implementation of process improvement programs
- New international LSS applications
- International Lean Six Sigma areas of competency

The book defines many of the terms popularized by process improvement programs, such as center of excellence and business transformation. It documents these practices and explains how to perform future activities in accordance with the recorded practices. Exploring international approaches to Lean Six Sigma, it details the new ISO Standard for Six Sigma and also addresses the role of project management in LSS.

Illustrating the synergies between Lean and Six Sigma and how they partner with other process improvement programs and initiatives, this book is an ideal study guide for those preparing to take the LSS Black Belt certification exam.

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